

ANNUAL REPORT 2018-19



CONTENTS

PART 1: ACHIEVEMENTS	5
DIRECTORATE	
City Community and Culture	6
City Presentation	8
City Economy and Growth	10
City Infrastructure and Environment	12
City Corporate	14
Office of the CEO	16
PART 2: STATUTORY REPORT	19
Report on activities funded via a special rate variation of general income	20
Amounts of rates and charges written off during the year	21
Details of overseas visits by councillors and council staff	21
Mayoral and councillor fees, expenses and facilities	23
Contracts awarded by Council for \$150,000 or more	24
Amounts incurred in relation to legal proceedings	26
Private works	27
Community donations and sponsorship	28
Senior staff remuneration	28
Partnerships and corporations	29
Equal Employment Opportunity Management Plan	30
Stormwater Management Services	31
Companion animal management	32
Disability Inclusion Action Plan Implementation	33
Voluntary Planning Agreements	35
Details of inspections of private swimming pools	37
Information on government information public access activity	38
Public interest disclosures	41
PART 3: FINANCIAL STATEMENTS (SEPARATE COVER)	

CEO'S MESSAGE



It is my pleasure to present the Annual Report for the 2018-19 financial year to Council and the community.

This is the second Annual Report on the Community Strategic Plan *Our Home, Liverpool 2027*. Part One of this report gives an overview of Council's achievements in relation to delivering on the Community Strategic Plan while Part Two provides a report on statutory obligations in accordance with the *Local Government (General) Regulation 2005*.

Council has made real progress in planning for the City's future with the development of the draft Local Strategic Planning Statement, *Connected Liverpool 2040*, which was endorsed for public exhibition at the June 2019 Council meeting. *Connected Liverpool 2040* will guide the development of Liverpool for the next 20 years and outlines priorities and actions to ensure that Council is planning for what is needed in the future.

Council delivered two of its most exciting infrastructure projects during the year. Casula Parklands opened in May 2019 and includes an eight-metre high sky walk, a ninja training course, dual flying foxes, inclusive equipment for all abilities, an amenities building and separate off-leash dog parks for large and small dogs. The \$4 million project offers fantastic recreational opportunities for Liverpool's community.

In addition, Council delivered a significant part of the extension of Bernera Road (formerly known as Croatia Avenue). The 1.35km stretch of road was reconstructed and widened using more than 30,000 tonnes of recycled road base and asphalt and provides fast, easy access to Edmondson Park train station. Nearly \$16 million of the total \$35 million project was funded by the NSW Department of Planning, Industry and Environment.

Council continues to deliver quality events and activities for the community. The debut instalment of Liverpool on a Roll was a big success. The new food festival attracted 10,000 people from across South West Sydney to Greenway Park to try a range of different food options. Eat Your Heart Out, Council's third annual food festival, activated Railway Street and other major events, such as Australia Day and New Year's Eve, continue to attract large numbers of people.

Liverpool is proud to be officially recognised as a Pan Pacific Safe Community – a strong, cohesive, vibrant community where citizens actively participate in public life.

Council worked collaboratively with the Liverpool City Police Area Command, other government and non-government organisations and the community to achieve international recognition on this important initiative.

More details on the principal activities set out in the Delivery Program 2017-21 and Operational Plan 2018-19 can be found in the latest instalment of Council's Biannual Report on the Corporate Information page of Council's website.

I look forward to continuing to work closely with the community, Councillors and staff to deliver services and plan for the growth of this wonderful city.

CEO, KIERSTEN FISHBURN





PART 1 **ACHIEVEMENTS**

DIRECTORATE

CITY COMMUNITY AND CULTURE

The City Community and Culture directorate is responsible for delivering services that add to the liveability, amenity and connectedness of the community's diverse and growing population. This directorate includes community planning and development, and the management of libraries, community facilities, children's services, Casula Powerhouse Arts Centre, major events, recreation and open space and civic events. The strategic priorities of this group are to create an informed city and to provide excellent customer service, service delivery and activities to the community.

City Community and Culture contributed to the community's goals identified in the Community Strategic Plan by celebrating diversity and promoting inclusion, delivering a range of events and activities, providing community facilities, which are accessible to all, and increasing community engagement.



City Community and Culture 2018-19 Annual Highlights

- The inaugural Liverpool On A Roll food festival was a great success, attracting 10,000 people from across South West Sydney.
- Casula Powerhouse Arts Centre hosted almost 70,000 visitors to the centre – an increase of 29% on the previous financial year.
- Nearly 9000 participants registered for children's workshops and theatre shows targeted to children, including school excursions.
- The second annual instalment of Soft Centre won the FBi Radio Sydney Music, Art and Culture award for the second time.
- Liverpool was accredited as a Pan Pacific Safe Community, joining an international network of communities that follow a core set of criteria to make the city a safer place to live, work and visit.
- Redevelopment of the Liverpool Library foyer and café resulted in much higher use of the space.
- 690,594 people used Council Libraries across all branches borrowing 728,843 physical loans as well as 17,126 from the loans eCollection.
- All Council-owned childcare centres were rated as Exceeding National Standards.





DIRECTORATE

CITY PRESENTATION

The City Presentation directorate is responsible for delivering services including city works and operational facilities, both of which are critical to the amenity and liveability of the city. This includes delivering best-practice services for infrastructure and open and public space maintenance for the community including parks, recreation, trees, green space maintenance, roads and footpath maintenance, CBD cleaning, waste services, fleet and vehicle management and trades. The strategic priorities of this group are to ensure a clean and well-maintained city and provide accessible open space and waste services.

City Presentation contributed to the community's goals in the Community Strategic Plan by managing the community's disposal of rubbish, protecting bushland, rivers and the visual landscape and assisting in developing transport networks to create an accessible city.

City Presentation 2018-19 Annual Highlights

- The Community Recycling Centre received a 27% increase in waste disposed of compared with the last financial year.
- There was a reduced number of customer requests for park mowing and tree maintenance, showing the success of the maintenance program.
- More than 25,000 square metres of road pavement was repaired and resurfaced at various locations.
- The Depot Masterplan Stage One was completed and presented to Council in 2018.



DIRECTORATE

CITY ECONOMY AND GROWTH

The City Economy and Growth directorate is responsible for delivering services which embrace opportunities that growth and development bring to Liverpool and aligning these opportunities economic prosperity and community amenity. This includes delivering services such as design excellence advisory services; place-focused land use and transport planning; development engineering; development assessment; community standards; strategic planning; and economic development. The strategic priorities of this group are harnessing and encouraging economic growth, ensuring high quality and sustainable urban growth and efficient development processes in recognition of Liverpool as Sydney's third CBD.

City Economy and Growth contributes to the community's goals in the Community Strategic Plan by working to meet the challenges of Liverpool's growing population, attracting businesses for economic growth and employment opportunities, creating an attractive, liveable and prosperous environment for investment and exercising planning controls to create high-quality, inclusive urban environments.

City Economy and Growth 2018-19 Annual Highlights

- The Destination Management Plan and City Activation Strategy were endorsed, and implementation has begun.
- Eat Your Heart Out was delivered in August 2018, activating Railway Street.
- Council worked with others in the Western Sydney Planning Partnership to progress land use and infrastructure planning for the Western Sydney Aerotropolis.
- The Smart Pedestrian project started data collection on pedestrian, bike and vehicle numbers in the city centre.
- Almost 90% of dogs and more than 90% of cats were rehomed within two months.
- Council expanded online lodgement applications to include outdoor dining, road occupancy, work zone and complying development certificates.
- Council commenced the development of a masterplan for the design and quality of the public domain.
- The Local Strategic Planning Statement, including a long-term land use vision for Liverpool, was drafted.
- More than 1000 development applications were determined to a value of more than \$1.3 billion.





DIRECTORATE

CITY INFRASTRUCTURE AND ENVIRONMENT

The City Infrastructure and Environment directorate is responsible for the management of Council's vast portfolio of assets ranging from more than \$2 billion worth of built infrastructure assets to our extensive natural environmental assets comprising our bushlands and river systems. The responsibilities include design, delivery and renewal as well as overall asset management of infrastructure and building assets that contribute to providing cost effective, efficient and sustainable services to the community. Innovative asset solutions designed to meet the current and future needs of our community are adopted to shape the future of the city. The strategic priorities of this group include infrastructure delivery, accessible transport and environmental protection and sustainability.

City Infrastructure and Environment contributes to the community's goals set in the Community Strategic Plan by providing community facilities which are accessible to all, encouraging sustainability, energy efficiency and the use of renewable energy, assisting in developing transport networks to create an accessible city and seeking efficient and innovative methods to manage our resources.



City Infrastructure and Environment 2018-19 Annual Highlights

- Council delivered 14 community tree-planting days during the financial year.
- Council delivered three new outdoor gyms, upgraded six playgrounds, installed solar lighting to four parks and undertook upgrade works to two sports fields.
- Council spent more than \$3 million in preserving, restoring and enhancing drainage infrastructure at various locations, including the rehabilitation of more than 2.7km of Council's piped drainage system.
- Casula Parklands was constructed with an eight-metre high skywalk, a ninja course, an amenities building and a dog park for both large and small dogs.
- Council spent \$9 million on renewing, refurbishing and improving many of its existing properties including leisure, child care and community centres and amenities buildings;
- Council constructed more than seven kilometres of new paved pathways and shared paths in established and older release areas of Liverpool.
- Council completed road-pavement renewal and rehabilitation works covering 35 streets with a combined length of 18km at a cost of \$15 million.
- Council spent more than \$38 million on major road projects, including the Bernera Road Extension which was constructed using 30,000 tonnes of recycled road base and asphalt.



DIRECTORATE

CITY CORPORATE

The City Corporate directorate is responsible for delivering services including finance, people and organisational development, governance, legal services, information technology, property, risk management, work health and safety and the customer service centre. This directorate ensures Council has an effective governance and business framework that complies with legislative requirements and promotes business excellence. The strategic priorities of this group are financial and business sustainability, ethical governance, statutory compliance, customer experience and leadership support.

City Corporate has contributed to the community's goals set in the Community Strategic Plan by seeking efficient and innovative methods to manage Council resources and striving for best practice in all Council processes.

City Corporate 2018-19 Annual Highlights

- Council delivered a lighting upgrade to the 33 Moore Street carpark, which has further improved its energy efficiency rating.
- E-recruitment was implemented for employing new staff.
- The number of residents receiving rates and instalment notices by email has increased by almost 60 per cent.
- Council's mystery shopper results have placed the Customer Service Centre in the top three metropolitan councils in NSW.
- Council implemented a Knowledge Base to support first-point-of-contact resolution for customers.
- The internal legal team handled a larger caseload than ever before, reducing costs to Council.
- The Developing Our Talented People program provided professional development opportunities for more than 300 staff.
- Council's excellent financial management resulted in its third consecutive budget surplus, with positive fit-for-the-future metrics and an unqualified audit outcome.



DIRECTORATE

OFFICE OF THE CEO

The Office of the CEO manages integrated planning and reporting, communications, and services for Councillors, the Mayor and Executive Team. The group is responsible for providing strategic leadership and support to the organisation to drive innovation and best practice in service delivery to the community. The priorities of this directorate are legislated planning and reporting requirements, media and communications services, engaging with the community to ascertain priorities and organising Council meetings, briefings and correspondence.

The Office of the CEO contributes to the community's goals set in the Community Strategic Plan by striving for best practice in all Council processes, seeking efficient and innovative methods to manage Council resources and increasing community engagement.



Office of the CEO 2018-19 Annual Highlights

- Six Mayor and Councillor Mobile Offices were held during the financial year at locations across the local government area including Wattle Grove, Miller, Bringelly, Chipping Norton and Moorebank.
- Council delivered the Australian Local Government Women's Association (NSW Branch Annual Conference) with support from Gold Sponsor United Services Union and Silver Sponsors Local Government Super, TPG, Fashion Spree, University of Wollongong, Western Sydney University, Qube and Amazon.
- Council won the Committee for Sydney Smart City Awards for the Smart Pedestrian project.
- Council launched three Ideas 2170 speaking forums in conjunction with Western Sydney University addressing contemporary issues facing Western Sydney.
- Council produced media campaigns, detailed collateral and videos on the amendment to its Local Environmental Plan that allowed rezoning of the CBD of Liverpool and the Fifteenth Avenue Smart Transit (FAST) Corridor that has been used to advocate for the project.





PART 2 **STATUTORY REPORT**

Part 2: Statutory Report

1. Report on activities funded via a special rate variation of general income

A condition of the approval of the SRV was that Council reports in its Annual Report for each rating year up to 2023-2024 on the outcomes achieved as a result of the special variation.

Additional works funded by the special variation are summarised in the following table.

PROGRAM/PROJECT DESCRIPTION	SRV BUDGET \$	ACTUAL EXPENDITURE \$
Buildings	2,501,000	2,606,966
Leisure centre upgrade program - Whitlam Leisure Centre	280,000	365,826
Library and museum rehabilitation program	360,000	364,794
Casula Powerhouse Arts Centre building upgrades	25,000	286,944
Parks amenities new building program	300,000	282,361
Warren Serviceway Car Park lift replacement	238,000	279,073
Bigge Park - new amenities building	500,000	272,432
Community Centre rehabilitation program - Voyager Point	150,000	156,315
Bigge Park - new café store building	150,000	143,325
Water and energy conservation delivery program	125,000	126,145
Community Centre rehabilitation program - Hilda Davis	135,000	111,923
Community Centre rehabilitation program - Warwick Farm	116,000	94,957
Community Centre rehabilitation program - Dr Pirie	75,000	77,185
Community Centre rehabilitation program - C.R. O'Brien	47,000	45,687
Parks and Recreation	933,000	942,978
Playground replacement program	405,000	404,648
Outdoor fitness gym program	288,000	288,574
Local park upgrade – Remount Park	190,000	190,499
Shade structure program	60,000	59,256
Roads, Bridges and Footpaths	4,135,345	11,141,564
Road resurfacing programs resealing	500,000	1,590,370
Bigge/Elizabeth Street footpath, kerb and gutter upgrade - granite paving	500,000	1,363,737
Moore Street - Copeland to Hiller	224,000	1,274,275
South Liverpool Road, Busby - Lyndley to Whitford	500,000	1,131,575
Road resurfacing program - programmed patching	247,000	1,093,007
Falcon Circuit - Whitford to Falcon	300,000	1,013,842
First Avenue - culvert and road widening	100,000	855,260
Wonga Rd, Lurnea footpath - Shortland to Hillview	200,000	691,437
Kurrajong Rd - new access to M5 and M5 to Napier	379,000	673,483
Road resurfacing program rejuvenation	100,000	486,151
Grevillea Crescent, Prestons - to Acacia	468,100	472,491
Fourteenth Avenue, Austral - Fourth to West End (PSS)	100,245	331,634
Devonshire Road - Gurners to Exeter	300,000	117,039
Footpath - Apex Park, Hume Highway, Castlereagh Street, Elizabeth Drive	150,000	47,262
Total Infrastructure Capital Expenditure	7,569,345	14,691,508
Operating Expenditure (Maintenance Crew)	781,351	781,351
Total use of special variation income	8,350,696	15,472,858

A condition of the approval of the SRV was that Council reports in its Annual Report for each rating year up to 2023-2024 on the program of expenditure that was actually funded by the SRV and the reasons for any significant differences from projections provided to IPART.

INCOME		
	2018-19 ACTUAL	2018-19 PROJECTION
Special Rate Variation income	8,350,697	8,350,697
Funding for increased operating expenditure	781,351	781,351
Funding for capital expenditure	7,569,346	7,569,346

Actual capital expenditure on the projects proposed to be funded from the SRV income was \$14,691,508 compared with the projection of \$7,569,345. Details are in the table that follows.

Provided in accord with section 7.1 of the Special Rate Variation Guidelines

2. Amounts of rates and charges written off during the year

Pensioner concessions	
Mandatory pensioner rate reductions	\$2,094,518
Postponed rates written off	\$7,062
Other rates and charges written off	
Nil	

Provided in accord with clause 132 of *the Local Government (General) Regulation 2005*.

3. Details of overseas visits by councillors and council staff

Purpose	Destination	Participants	Date
Meet with Auckland City Council Chief Planner	Auckland, New Zealand	Chief Executive Officer Deputy Chief Executive Officer/Director City Economy & Growth	6-7 August 2018
Research and investigate smart city solutions for rapid transit and meet with academics to discuss innovation precinct partnerships	Shenzen, Shanghai and Beijing, China	Director Infrastructure & Environment Manager City Economy Manager Traffic & Transport	15-21 September 2018
Speaker at third Annual Aerotropolis Asia Conference. Delegation to Toda and industry meetings	Singapore, Singapore Toda, Japan	Chief Executive Officer	28 September - 13 October 2018

Delegation to demonstrate Council's commitment to the Sister City relationship with Toda	Toda, Japan	Mayor Waller Councillor Harle Councillor Kaliyanda Councillor Rhodes Civic and Citizenship Coordinator Executive Assistant to the Mayor	4-6 October 2018
Represent Liverpool City Council as part of a Public Sector study tour to learn about technology trends	Silicon Valley and San Francisco, USA	Director City Deal	15-19 October 2018
Local Government Chief Officers' Group Meeting	Western Bay of Plenty, New Zealand	Chief Executive Officer	14-18 November 2018
Speaker at 25 th International Passenger Terminal Conference and Industry Meetings	London, United Kingdom	Chief Executive Officer	21-31 March 2019
Visit Infor Asia Pacific to review new options for Council's future unified corporate software system	Singapore	Director City Corporate Manager Information Technology	27-30 May 2019
Investigate potential transport options for Fifteenth Avenue Smart Transit Corridor and related urban development	Zhouzhou, China; Freiberg, Germany; Stockholm, Gothenburg and Malmo, Sweden; and Denmark, Copenhagen.	Project Lead, Fifteenth Avenue Smart Transit Corridor Chief Strategy & Engagement Officer	3-16 June 2019

The total cost to Council of the above trips was \$14,867. Remaining costs were paid by Council's credit card accrued points.

Provided in accordance with clause 217(1)(a) of the *Local Government (General) Regulation 2005*.

4. Mayoral and councillor fees, expenses and facilities

MAYORAL FEES	\$86,440
COUNCILLORS FEES	\$326,370

MAYOR AND COUNCILLOR EXPENSES	AMOUNT
Mobile phone and IT expenses	\$7,962
Conference and seminars	\$13,793
Training and provision of skill development	\$21,228
Interstate visits (Canberra)	\$18,501
Overseas visits (Mayor and Councillors)	\$0*
Partner/spouse expenses	\$0
Provision of childcare	\$9,279
Total Councillor Expenses	\$70,763

*cost of overseas visits covered by Council's credit card accrued points

Provided in accordance with clause 217(1)(a1) of the *Local Government (General) Regulation 2005*

Councillor induction and professional development

- i) *The name of the Mayor and each individual Councillor that completed Council's induction program (where an induction program has been delivered during the relevant year);*

Not relevant for the 2018-19 period. An induction program will be prepared and delivered after the September 2020 elections.

- ii) *The name of the Mayor and each Councillor who participated in any ongoing professional development program during the year;*

The Mayor and all Councillors participated in an ongoing professional development program during the year.

- iii) *The number of training and other activities provided to the Mayor and Councillors during the year as part of a professional development program; and*

A total of 10 training and other activities were provided to the Mayor and Councillors during the year as part of a professional development program.

- iv) *The total cost of induction and professional development activities and any other training provided to the Mayor and Councillors during the relevant year.*

\$21,228

Provided in accordance with clause 217(1)(a1)(iiia) of the *Local Government (General) Regulation 2005*

5. Contracts awarded by Council for \$150,000 or more

CONTRACT DESCRIPTION	CONTRACTOR(S)	PAYMENTS OVER CONTRACT TERM (GST INCLUSIVE)
Detailed design and provision of water management infrastructure in East Leppington	Craig & Rhodes T/A Storm Consulting	\$250,857
Whitlam Leisure Centre Family Fun Pool and Toddler Pool resurfacing	Aqua Line Pool Renovators	\$306,900
Audio and staging equipment for Council Events	Crystal Productions	\$345,059
Supply of fuel card services	Caltex Australia Petroleum	Schedule of rates (estimated value > \$150,000)
Heritage restoration works of Rosebank Cottage, Liverpool	Rapid Constructions	\$565,740
Strategic concept design of Denham Court Road between Commissioners Drive and Campbelltown Road, Denham Court	A T & L and Associates	\$230,230
Tyre fitting and repair services	Bridgestone Australia	Schedule of Rates (estimated value > \$150,000)
Urban screen content management	Urban Screen Productions	\$545,952
Water play feature maintenance	Never Stop Water	\$320,753
Construction of amenities and storage building in Bigge Park	Every Trade Building Services	\$1,137,832
Lighting upgrade at 33 Moore Street Carpark	Integral Electrical Engineering Co	\$165,000
Supply of bulk diesel fuel	Caltex Australia Petroleum	\$1,494,000
Design and construction of the SES retrofit for the Ground Floor of 1 Hoxton Park Road Liverpool	Dapcor Building Service	\$1,183,575
Detailed design and tender package for the redevelopment of Phillips Park Sporting Precinct and Community Hub	GroupGSA	\$ 259,705
Design and construction of an automated amenities building at Macleod Park, Prestons	Fabranamics	\$193,989

Multifunction print devices	Sharp Corporation of Australia	\$354,370
Hydraulic connection at 1 Hoxton Park Road, Liverpool	Assett Group Services	\$157,325
Wheeled excavator with flail mower attachment	JCB Construction Equipment Australia	\$277,530
Electrical connection at 1 Hoxton Park Road, Liverpool	Integral Electrical	\$248,500
Newspaper advertising	RK Media T/A Leonard's Advertising	\$300,000
Design and construction of a new park amenities building at Casula Parklands, Powerhouse Road, Casula	Arnost Bohuslav Trejbal T/A ABT Construction & Fitout	\$383,400
Development of detailed design for Cirillo Reserve, Middleton Grange	Group GSA	\$261,059
Streetscape weed eradication and litter collection services	Luhrmann Environment Management	Schedule of rates (estimated value > \$150,000)
Installation of traffic signal at intersection of Flowerdale Road and Memorial Ave, Liverpool	Complete ITS Group	\$228,432
Supply and delivery of two rear load compactor trucks	Bucher Municipal	\$793,204
Corporate mobile phone network and mobile device management	Telstra	\$624,000
Plant 67 Tipper Truck	Gilbert & Roach A Division of Autopool	\$191,759
Network Switch Upgrade	Computer Systems (Australia)	Schedule of rates (estimated value > \$150,000)

Provided in accord with clause 217(1)(a2) of the *Local Government (General) Regulation 2005*.

6. Amounts incurred in relation to legal proceedings

CASE	MATTER	STATUS	OUTCOME	COST
Limousin No 1 Estate Pty Ltd v Liverpool City Council (Class 1 appeal against actual refusal)	Appeal against the refusal for consent of residential subdivision at 45 and 55 Fourteenth Avenue, Austral and 284 and 300 Avenue, Austral.	Finalised	The parties entered into a section 34 agreement on 24 April 2019. The agreement granted conditional development consent to the development application.	\$67,123
Coronation (33 Shepherd Street) Pty Ltd v Liverpool City Council (Class 1 appeal against deemed refusal) (2018/1134)	Appeal against Council's deemed refusal of a development application for the demolition of existing structures at 32 Shepherd Street Liverpool.	Finalised	Appeal allowed and approved subject to conditions.	\$31,597
AS Investment Company Pty Ltd (Class 1 appeal against deemed refusal) (2018/1674)	Appeal against Council's deemed refusal of the subdivision of Lot 74 DP1134478 known as 76 Pleasure Point Road, Pleasure Point to create two Torrens title lots.	Matter discontinued	Appeal was discontinued.	\$24,201
JG Development Pty Ltd v Liverpool City Council (Class 1 appeal against deemed refusal) (2018/2131)	Appeal against Council's deemed refusal of Development Application 859/2017 for a subdivision of Lot 1060 DP2475 into 28 Torrens title and one residual lot at 300 Sixth Avenue, Austral.	Finalised	Parties entered into a section 34 agreement where conditions of consent were agreed upon.	\$30,602
Denoci Pty Ltd v Liverpool City Council (Class 1 appeal against deemed refusal) (2018/4094)	Appeal against Council's deemed refusal of 734/2018 seeking consent for site earthworks and vegetation clearing at Lot 11, Progress Circuit, Prestons.	Ongoing	Matter came before the Court on 8 October 2019. Decision pending.	\$19,733
Guiseppe Calarco and Antonetta Calarco v	Appeal against the value attributed to the property at 185 Gurner Avenue,	Ongoing	Matter has been set down for hearing on 9-13, 16 and 17	\$49,315

Liverpool City Council (Class 3 claim for compensation in relation to valuation applied for compulsory acquisition)	Austral to be compulsorily acquired by Council.		December 2019.	
Carmella Corigliano v Liverpool City Council (Class 3 claim for compensation in relation to valuation applied for compulsory acquisition)	This is an appeal against the value attributed to the property at 10 Croatia Avenue, Edmondson Park. Date filed in LEC: 6 November 2018. Date served on Council: 6 November 2018.	Finalised	Agreement reached between the parties.	\$21,531
Liverpool City Council and Canterbury Bankstown Council v Commonwealth (East Hills/Voyager Point Footbridge) (2015/2902)	Liverpool City Council (LCC) and City of Canterbury Bankstown (CBCity) entered into an agreement with the Commonwealth to fund the construction of a footbridge at Voyager Point in 2004. There is dispute as to whether the Commonwealth is liable to pay for defects and the date of handover. The Commonwealth has refused liability in August 2016. LCC and CBCity have now commenced proceedings against the Commonwealth seeking damages in the Supreme Court.	Finalised	Agreement reached between the parties prior to commencement of three-week hearing on liability.	\$118,907

Provided in accord with clause 217(1)(a3) of the *Local Government (General) Regulation 2005*.

7. Private works

There were no private works undertaken by Council pursuant to section 67 of the *Local Government Act 1993*

Provided in accord with clause 217(1)(a4) of the *Local Government (General) Regulation 2005*.

8. Community donations and sponsorship

COMMUNITY GRANTS	
12 grants awarded	\$43,200
COMMUNITY MATCHING GRANTS	
10 grants awarded	\$146,800
COMMUNITY 2168 SMALL GRANTS PROGRAM	
4 grants awarded	\$15,555
COMMUNITY DONATIONS	
3 donations awarded	\$28,943
COMMUNITY EQUITY GRANT	
1 grant awarded	\$10,000
DONATIONS	
6 donations awarded	\$101,900
QUICK RESPONSE GRANTS	
5 grants awarded	\$1,300
GRANTS TO SPORTING ORGANISATIONS	
8 grants awarded	\$57,050
SPORTS DONATIONS TO INDIVIDUALS	
29 donations awarded	\$7,900
CORPORATE SPONSORSHIP	
19 sponsorships awarded	\$166,672
SUSTAINABLE ENVIRONMENT GRANTS	
16 grants awarded	\$75,346
LIVERPOOL SMALL GRANTS	
6 grants awarded	\$9,350
OTHER	
2 grants awarded	\$4,064
TOTAL GRANTS	\$668,080

IN KIND SPONSORSHIP	
1 sponsorship awarded	\$11,570
TOTAL IN KIND SPONSORSHIP	\$11,570

Provided in accord with clause 217(1)(a5) of the *Local Government (General) Regulation 2005*.

9. Senior staff remuneration

POSITION	REMUNERATION LESS FBT (GROSS+SUPER+CAR)	FBT
Chief Executive Officer	\$399,795	\$16,964
Senior Staff	\$2,127,073	\$95,318

Provided in accord with clause 217(1)(b) and (c) of the *Local Government (General) Regulation 2005*.

10. Partnerships and corporations

External Body Delegations

There no external bodies exercising Council functions.

Controlling Interests in External Bodies

Council held no controlling interests in corporations, partnerships, trusts, joint ventures, syndicates or other bodies.

Participation in External Bodies

Council staff and Councillors were involved in a number of external committees that deal with issues that affect Liverpool.

EXTERNAL COMMITTEE/ AFFILIATED BOARDS	COUNCIL REPRESENTATIVES
Civic Risk West	Mayor Waller
Georges River Combined Councils Committee	Clr Harle Clr Shelton
Liverpool Pedestrian, Active Transport and Traffic Committee	Clr Kaliyanda
Macarthur Bushfire Management Committee	Clr Harle
NSW Metropolitan Public Libraries Association	Clr Kaliyanda
South West Regional Planning Panel	Mayor Waller and Clr Harle (Clr Hagarty as alternate)
South West Academy of Sport	Clr Kaliyanda
Western Sydney Regional Organisation of Councils (WSROC)	Clr Balloot Clr Rhodes
Western Sydney Migrant Resource Centre	Deputy Mayor Karnib

Provided in accord with clause 217(1)(a6), (a7) and (a8) of the *Local Government (General) Regulation 2005*.

11. Equal Employment Opportunity Management Plan

EEO plan initiative	Activities undertaken
Employees are accountable for workplace equity and diversity	Dignity and Respect workshops for employees and People Leaders continued to be rolled out throughout the financial year. Through the workshops employees understand what acceptable and unacceptable workplace behaviour is in line with the Dignity and Respect in the Workplace policy. These workshops form part of <i>The Essentials</i> training for all new employees.
Workplace relations are based on respect for others and the workplace is free from discrimination, bullying, harassment and victimisation	The Dignity and Respect policy was established. The policy seeks to ensure a safe, healthy, respectful and productive working environment. Dignity and Respect workshops for People Leaders continued to be rolled out throughout the 2018-19 financial year. Workplace grievances and allegations concerning discrimination, bullying, victimisation and harassment are acted on, and remediation strategies are implemented as required.
All recruitment and selection processes are conducted based on merit	The recruitment policy and practice support merit-based selection. Recruitment selection criteria and eLearning enables merit-based selection
Develop appropriate recruitment strategies to encourage a diverse range of applicants and target groups to apply for positions	Council looks at various platforms when sourcing talent such as: <ul style="list-style-type: none"> • Recruitment platforms (job boards, career pages); • Social media (Facebook, LinkedIn); and • Relevant industry forums (e.g. – Arts Hub, Planning Institute of Australia, etc)
Workplace provides employment and development opportunities for target groups	The Workforce Management Plan focuses on seven key result areas, one of which is <i>Engaging Talented People</i> . This key result area focuses on streamlined talent acquisition and engagement practices through different pathways, including traineeships, apprenticeships, graduates and work experience.
Equitable skill development and career progression is enabled and employees from target groups are retained	Equitable access to development opportunities is provided to all employees across Council through the Developing Talented People Program. This is the practice of achievement and development planning between a People Leader and an employee. It provides employees the opportunity to clarify work expectations, identify learning and capability development needs together with career aspirations. Targeted development opportunities have been implemented to increase female participation in our organisation. This includes CEO job shadowing, representation at conferences, and women acting in middle and senior leadership roles.
Equity and diversity principles are integrated into key corporate plans	The Workforce Management Plan focuses on seven key result areas, one of which is <i>Promoting Diversity & Inclusion within Our Workplace</i> with supporting strategies to address workplace equity and diversity issues.
Diversity of Council's workforce reflects the diversity of the NSW community	Elements of the Workforce Management Plan incorporate strategies aligned to the target groups

Provided in accord with clause 217(1)(a9) of the *Local Government (General) Regulation 2005*.

12. Stormwater Management Services

Council spent \$2.1 million on preserving, restoring and enhancing drainage infrastructure. The stormwater levy revenue was \$1.5 million. This service includes inspection and rehabilitation of the pipe drainage system, design, construction and renewal of drainage detention basins, installation of Gross Pollutant Traps, erosion protection and flood mitigation works.

Projects completed during the year included:

PROJECT	EXPENDITURE
Flood Mitigation	
Improvement to the existing stormwater drainage system to alleviate overland flooding at the corner of Riddell Street and Hosking Avenue, West Hoxton	\$126,844
Brickmakers Creek Channel Improvement	\$21,397
Restoration and renewal of prescribed basin. Works involve construction of erosion protection around culvert headwall of existing channel, removal of overgrown weeds, tree planting and re-turfing of basin bed in Basin 6 at Airfield Drive, Hoxton Park.	\$38,863
Telemetry system maintenance. Detention basins, stormwater pump stations and river gauges are being monitored and maintained under telemetry systems maintenance contract.	\$41,463
Stormwater Quality	
Work involves design of trash rack type Gross Pollutant Trap (GPT) at Iraking Avenue, Moorebank; installation of new GPT at Maxwells Ave, Miller and the modification of the existing GPT at Wattle Grove Lake in Wattle Grove.	\$470,179
Condition assessment and remedial works of cleaning blockage drainage system and removal of overgrown vegetation at Voyager Point wetland.	\$196,869
Drainage Maintenance	
High-pressure cleaning, CCTV pipe inspection and condition assessment of stormwater pipe systems in Hinchinbrook & Miller areas.	\$218,567
Enhanced maintenance of stormwater drainage network involving high-pressure pipe cleaning and stormwater pit renewals in Hammondville and Holsworthy areas.	\$100,744
Erosion Protection Works	
Stormwater outlet erosion protection and bank stabilisation works at gabion wall along embankment of Tributary C at 34 Warialda Way, Hinchinbrook.	\$129,172
Stormwater Pipe Restoration and Renewal	
Stormwater pipe relining works to improve hydraulic capacity and provide extended service life of deteriorated stormwater pipes at Hammondville and Busby.	\$397,160
Provision of structural patches of stormwater pipes to improve hydraulic capacity and provide an extended service life of the pipe systems at Hammondville, Holsworthy and Busby.	\$315,550
Total	\$2,056,810

Provided in accord with clause 217(1)(e) of the *Local Government (General) Regulation 2005*.

13. Companion animal management

Administration

Council has 13 positions dedicated to companion animal management within the Community Standards business unit and the total funds spent on this service in 2018-19 were \$1,353,053.

Enforcement and compliance activities

Council responds to companion animal customer requests with investigations and necessary follow-up compliance action. During 2018-19, Council responded to 1946 requests.

Community education and promotion of desexing programs

Council works with local vets, the Animal Welfare League, the RSPCA and the Cat Protection Society to promote desexing, microchipping and immunising companion animals.

Council offers subsidies to pensioners for desexing of companion animals.

Alternatives to euthanasia of unclaimed animals

Council operates a no-kill animal shelter with a full-time rehoming officer. Fifty-one cats and 407 dogs were rehomed during the year.

Reporting Details

Council reported 68 dog attacks during the year.

Council impounded 45 cats and 411 dogs during 2018-19.

Council issued 25 notifications for dangerous or restricted dogs during the year.

Dog off-leash areas

Council's off-leash areas include Miller Park, Miller; Macleod Park, Prestons; Hoxton Park Recreation Reserve, Hinchinbrook; Casula Parklands, Casula and Lieutenant Cantello Reserve, Hammondville.

Provided in accord with clause 217(1)(f) of the *Local Government (General) Regulation 2005*.

14. Disability Inclusion Action Plan Implementation

Liverpool City Council adopted the Disability Inclusion Action Plan in June 2017 as a whole-of-Council response to access and inclusion provision across the city. This incorporates diverse and broad actions that Council has committed to deliver. Highlights from the implementation of the plan are summarised below.

Building positive attitudes

- Support and promotion was provided for the South West Disability Expo held on 3 April 2019 at Whitlam Leisure Centre. On 10 April 2019, the Mayor's Message, featured in the Liverpool Leader, focused on the South West Disability Expo.
- Council's website has a page dedicated to people with disability.
- An internal event was held to acknowledge International Day of People with Disability in December 2018. This event included guest speakers who spoke of their lived experience of disability, access and inclusion.
- Recruitment was undertaken for the Liverpool Access Committee members. This process included people with disability, their families and carers, and organisations who work with people with disability to ensure this group has a voice in the Liverpool community. This group discusses issues of access, inclusion and disability support in Liverpool. A number of Council departments have participated in Access Committee meetings.
- An Auslan interpreter is available on request for Council meetings.
- The *Missed Business Guide* was developed for local business owners to support increased access and inclusion in shops and businesses for people with disability. The guide was developed and distributed to local business owners and made available in Council's Customer Service Centre.

Creating liveable communities

- Council offers a range of visual arts, drama, music and dance workshops to people with disability through regular weekly arts and health programming. Weekly programming includes Art Adventures, Can Do Clay, Magic Mondays, Showtime Tuesdays and Creative Connections. Group workshop bookings include dedicated ceramics and art workshops. Annual events include International Day of People with Disability festival at Casula Powerhouse Arts Centre.
- Informal audits of the CBD were conducted following reports from the Liverpool Access Committee regarding issues such as cracked footpaths, lack of accessible toilets and wheelchair access to Council facilities.
- All of Council's community facilities currently meet legislative accessibility requirements, except Chipping Norton Lakes Boatshed. A review is under-way to assess all sites and identify opportunities to improve community outcomes and address community needs.
- Accessible amenities in Council's Voyager Point Community Facility were completed.
- Accessibility and inclusion is considered as part of any functional brief for new Council facilities, and upgrades to existing facilities.

- Inclusive play equipment has been installed at Carnes Hill Community and Recreation Precinct and Casula Parklands.

Supporting access to meaningful employment

- Council's internet Careers page outlines Council's commitment to encouraging diversity in the workplace and developing a workplace culture that is inclusive, respectful and promotes diversity.
- Investigation is under-way on ways of creating employment opportunities for people with disability in the workforce.
- Council is working on a whole-of-Council talent engagement framework that integrates traineeships, graduates, work experience, diversity and labour hire through different talent pathways. As part of this engagement process, there will be targeted advertising of vacant positions to encourage and promote career opportunities within Council.
- Discussions were held with stakeholders regarding convening an employment forum for not-for-profit organisations and local employers to support people with disability to transition to the workforce.
- Council held discussions with Civic, a support agency for people with disability, regarding Civic Crew, a labour hire program which links people with disability looking for work with local employers.

Accessible systems, information or processes

- The Infirm Service provides a wheel-in-wheel-out service for residents who are unable to bring their bins to the kerb for collection. There are currently 23 households in Liverpool that use this service, three of which began in the 2018-19 financial year. The Infirm Service is documented in the Domestic Waste Management Policy, which is available on Council's website.
- Council continues to patrol and enforce illegal parking of vehicles impeding access or illegally occupying accessible parking spaces.
- A flyer promoting Council's outdoor fitness equipment was developed in consultation with Disability South West and distributed to disability services across the Liverpool local government area.
- Seven keys were distributed to community members, providing access to accessible bathrooms throughout the Liverpool local government area.
- South West Sydney Ageing and Disability Forum co-convened in partnership with Fairfield City Council and the City of Canterbury-Bankstown.
- An external provider conducted an accessibility audit of Council's website and findings were shared internally to ensure compliance with access standards.
- An Assistive Technology Space was established at Liverpool Library, which includes large screens and keyboards, and voice-activated computers to ensure library facilities are accessible for people with disability.

Provided in accord with the section 13 of the *Disability Inclusion Act 2014*

15. Voluntary Planning Agreements

PLANNING AGREEMENT	DESCRIPTION OF COMMITMENT	STATUS
Warwick Farm (Australian Turf Club): Cooper Paddock	Works include: <ul style="list-style-type: none"> • Expanded and reconfigured road network • Shared pedestrian and cycle pathways • Regeneration of valuable vegetation • Land dedication 	In progress
Cecil Park: Lot 29 Cowpasture Road	Monetary contribution and works include: <ul style="list-style-type: none"> • Remediation and management of land • Land maintenance works • Construction of drainage facility 	In progress
Hoxton Park: Western Sydney International (Nancy-Bird Walton) Airport	Works include: <ul style="list-style-type: none"> • Remediation and management of land • Vegetation management works • Delivery of stormwater detention and local drainage facilities • Delivery of public recreation facilities • Construction of bike and pedestrian path • Delivery of bus shelters • Construction of signalised intersection • Construction of a bridge over Hinchinbrook Creek 	In progress
Liverpool: 220-230 Northumberland Street, Liverpool	Monetary contribution	In progress
Liverpool: 20, 26, 28, 31, 32-34 & 33 Shepherd Street	Monetary contribution and works include: <ul style="list-style-type: none"> • Pedestrian and cycle pathway underpass and upgrade • Bank stabilisation and riverwalk works • Establish and operate a shuttle bus service • Delivery of bike share pods and car share spaces • Rehabilitation of riparian zone 	In progress
Middleton Grange: 75 Flynn Avenue	Monetary contribution	In progress
Middleton Grange: 85 Flynn Avenue	Monetary contribution	In progress
Middleton Grange: 90 Flynn Avenue	Monetary contribution	In progress
Moorebank (New Brighton Golf Club): Brickmakers Drive	Works include: <ul style="list-style-type: none"> • Preparation of a vegetation management plan • Construction of shared pedestrian/bike network • Stormwater works • Landscaping and recreational facilities • Riparian planting • Construction of a perimeter fence • Reconstruction of Lieutenant Cantello Reserve Dog Park 	In progress

	<ul style="list-style-type: none"> Public access to link Georges River Foreshore and Lieutenant Cantello Reserve 	
Moorebank: 124 Newbridge Road	<p>Works include:</p> <ul style="list-style-type: none"> Land dedication Embellishment of river foreshore land Development of a vegetation management plan and offset strategy Completion of works described in the Vegetation management plan Construction of bike/pedestrian path 	In progress
Moorebank: 146 Newbridge Road	<p>Works include:</p> <ul style="list-style-type: none"> Land dedication Preparation of a Vegetation Management Plan Construction and dedication of road and road bridge Embellishment of river foreshore land Removal of noxious weeds Restored and enhanced vegetation Construction of bike/pedestrian pathway Construction of passive recreation facilities Conduct maintenance works described in the vegetation management plan 	In progress
Moorebank: Nuwarra Road and Maddecks Avenue Intersection	<p>Works include:</p> <ul style="list-style-type: none"> Intersection reconstruction Construction of a link road Provide drainage basins, bus shelters, internal road works Dedication and rehabilitation of land 	In progress
Prestons: 24 Bernera Road	Monetary contribution	In progress
Voyager Point: Sirius Road	<p>Works include</p> <ul style="list-style-type: none"> Carry out works set out in the Vegetation Management Plan Road works Drainage works Remediation works 	In progress
Warwick Farm (Australian Turf Club): Munday Street	Intersection upgrade	In progress
Casula: Lot 2 Pine Road	Road works	Completed
Elizabeth Hills: Lot 11 Cowpasture Road	<p>Monetary contribution and works include:</p> <ul style="list-style-type: none"> Land dedication Construction of pedestrian/bike path Delivery of riparian planting Delivery of passive recreation elements Planting of street trees Provide vehicular access and roundabout Construction of local drainage measures 	Completed

	<ul style="list-style-type: none"> • Provide water quality wetlands/biofilters and Gross Pollutant Traps • Reconstruction of water quality basin 	
Warwick Farm (MegaCenta Site): Orange Grove Road	Roadworks	Completed
Warwick Farm: Lot 1 Governor Macquarie Drive	Monetary Contribution	Withdrawn
Warwick Farm: 5 Viscount Place	Monetary Contribution	Completed
Prestons: 55 Yarrunga Road	Monetary Contribution	Completed
Liverpool: 25, 29 & 35 Scott Street	Monetary Contribution	Completed
Liverpool: 420 – 446 Macquarie Street	Monetary Contribution	Completed

Provided in accord with section 7.5(5) of the *Environmental Planning and Assessment Act 1979*.

16. Details of inspections of private swimming pools

Description	Number
Number of inspections of tourist and visitor accommodation	0
Number of inspections of premises with more than two dwellings	2
Number of inspections that resulted in issuance of a certificate of compliance under section 22D of the Swimming Pools Act	51
Number of inspections that resulted in issuance of a certificate of non-compliance under clause 21 of the Swimming Pools Regulation	5

Provided in accord with section 22F(2) of the *Swimming Pools Act (1992)* and clause 23 of the *Swimming Pools Regulation (2018)*

17. Information on government information public access activity

Statistical information about access applications

Number of applications by type of applicant and outcome								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Media	1	1	0	0	0	0	0	0
Members of Parliament	0	0	0	0	0	0	0	0
Private sector business	6	1	0	0	0	0	0	0
Not-for-profit organisations or community groups	3	1	0	1	0	0	0	0
Members of the public (application by legal representative)	18	11	5	4	0	0	0	0
Members of the public (other)	4	4	2	1	0	0	0	0

Number of applications by type of application and outcome								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Personal information applications	0	0	0	0	0	0	0	0
Access applications (other than personal information applications)	32	18	7	6	0	0	0	0
Access applications that are partly personal information applications and partly other	0	0	1	1	0	0	0	0

Invalid applications	
Reason	Number
Application does not comply with formal requirements (section 41 of the Act)	5
Application is for excluded information of the agency (section 43 of the Act)	1
Application contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	0
Invalid applications that subsequently became valid applications	0
Conclusive presumption of overriding public interest against disclosure:	
Reason	Frequency of use
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	1
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0
Other public interest considerations against disclosure	
Reason	Number
Responsible and effective government	1
Law enforcement and security	2
Individual rights, judicial processes and natural justice	15
Business interests of agencies and other persons	7
Environment, culture, economy and general matters	1
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0
Timelines	
Reason	Number
Decided within the statutory timeframe (20 days plus any extensions)	62
Decided after 35 days (by agreement with applicant)	0
Not decided within time (deemed refusal)	1
Total	63

Number of applications reviewed under Part 5 of the Act			
	Decision varied	Decision upheld	Total
Internal review	0	0	0
Review by Information Commissioner*	0	1	0
Internal review following recommendation under section 93 of Act	0	0	0
Review by New South Wales Civil and Administrative Tribunal (NCAT)	0	0	0
Total	0	1	0

Applications for review under Part 5 of the Act (by type of applicant)	
	Number
Applications by access applicants	1
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0
Applications transferred to other agencies under Division 2 of Part 4	
	Number
Agency-initiated transfers	1
Applicant-initiated transfers	0

Provided in accord with section 7 and section 125 of the *Government Information (Public Access) Act 2009* and clause 8 of the *Government Information (Public Access) Regulation 2018*.

18. Public interest disclosures

Council's Ethical Governance: Internal Reporting Policy sets out the internal process for the reporting by members of Council staff and Councillors of any disclosure of corrupt conduct, maladministration or serious and substantial waste of public money, government information contravention and local government pecuniary interest contravention by any member of Council staff or by a Councillor.

Disclosures Summary

Disclosures received	In day to day functions	Under a statutory or other legal obligation	All others
Number of public officials who made public interest disclosures	8	0	0
Number of public interest disclosures received	8	0	0

Detail of disclosures received and finalised

Subject	Number
Corrupt conduct	4
Maladministration	4
Serious and substantial waste	0
Government information contravention	0
Local government pecuniary interest contravention	0
Total	8
Number of public interest disclosures that have been finalised in this reporting period	1

Action taken to ensure staff awareness of their responsibilities under section 6E (1) (b) of the Act

During the 2018-19 financial year, the Internal Ombudsman provided in-house training on internal reporting processes to 17 Council teams and revised information about internal reporting on Council's website.

Provided in accord with section 31 of *Public Interest Disclosures Act 1994* and clause 4 of *Public Interest Disclosures Regulation 2011*.